FREQUENTLY ASKED QUESTIONS

Q: How do I initiate care for my parents? A: Simply call or email us to get started

Q: Do I have to pay the caregiver directly? A: No. All our caregivers are W2employees. As a result, we handle local and state deductions and payment to caregivers

Q: If my parent requires more hours, can the agency accommodate?A: Absolutely. A simple call or email, will ensure accommodations for our loved one

Q; What payment methods are acceptable?

A: We accept private pay/out-of-pocket pay, via direct payments, cheques etc.

Q: Do you accept clients with Long Term Insurance?

A: We not only accept clients with Long Term Insurance (including Genworth, Bankers Life, SHIP etc.), but assist with all insurance forms







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PERSONAL CARE & COMPANION SERVICES HOME HEALTH SERVICES



Taking Care Of Your Loved Ones Is Our Goal, Because Every Moment Matters



Personal Care and Companion

Services is proud to contribute to the improvement of the daily lives of our clients. Established and registered in New Jersey since 2012, we are an agency founded on the awareness and importance of home health services.

OUR APPROACH

Here at **Personal Care and Companion Services**, we focus on the wellness and safety of your loved ones, with companionship and care. Our ultimate goal is providing quality services to our

clients, because we understand the importance of a willing and capable aide.

OUR CAREGIVERS

We understand the vital role caregivers play in the comfortable living of our clients. Our recruitment efforts are particular to ensure the competence of our caregivers and delivery of quality care. Our focus remains compassion, effectiveness and compatibility. Each of our caregivers are W2 employees, who undergo a credentialing process including criminal background screening and professional reference checks. Additionally, all caregivers are provided with PPE including safety gloves, masks and gowns etc.

We Care For You

Personal Care and Companion Services

offers numerous quality services that include:

- Private and Personal care
 - Bathing Assistance
 - Dressing Assistance
- Medication Reminders
 - Errand Services
 - Care Management
 - Home Management
- Day/Overnight Care
 - Live-In/Live-Out
 - Respite Care
 - Total Care



Personal Care and Companion Services is licensed, bonded and insured in the state of New Jersey

CHOOSE US

The families we care for aren't just clients, they become our family. We have for years, built bonds with our families, establishing long lasting relationships. We are always here, when you need us; for companionship and friendship.

What is our **satisfaction rate?**



NON-DISCRIMINATION POLICY Personal Care and Companion Services does not participate nor tolerate discrimination against any person on the basis of race, color, national origin, disability, or age in admission, treatment, or participation in its programs, services and activities, or in employment, or on the basis of sex in its health programs and activities.